# Mixed Integer Programming Approaches for Experimental Design 

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## Motivation: (Custom) Product Recommendations



| Feature | SX530 | RX100 |
| :--- | :---: | :---: |
| Zoom | 50 x | 3.6 x |
| Prize | $\$ 249.99$ | $\$ 399.99$ |
| Weight | 15.68 ounces | 7.5 ounces |
| Prefer | $\boxed{C}$ | $\square$ |



| Feature | TG-4 | Galaxy 2 |
| :--- | :---: | :---: |
| Waterproof | Yes | No |
| Prize | $\$ 249.99$ | $\$ 399.99$ |
| Viewfinder | Electronic | Optical |
| Prefer |  | $\square$ |



## We recommend:



## Motivation: (Custom) Product Recommendations



## "Towards" Optimal Product Recommendation

- Find enough information about preferences to recommend

- How do I pick the next ( $\left.1^{\text {st }}\right)$ question to obtain the largest reduction of uncertainty or "variance" on preferences
- Compensatory model estimation (part-worths), not just assortment


## Next Question To Reduce "Variance": Bayesian



- Black-box objective: Question Selection = Enumeration
- Question selection by Mixed Integer Programming (MIP)


## Traveling Salesman Problem (TSP): Visit Cities Fast



## MIP = Avoid Enumeration

- Number of tours for 49 cities $=48$ !/ $2 \approx 10^{60}$
- Fastest supercomputer $\approx 10^{17}$ flops
- Assuming one floating point operation per tour:
$>10^{35}$ years $\approx 10^{25}$ times the age of the universe!
- How long does it take on an iphone?
- Less than a second!
- 4 iterations of cutting plane method!
- Dantzig, Fulkerson and Johnson 1954 did it by hand!
- For more info see tutorial in ConcordeTSP app
- Cutting planes are the key for effectively solving (even NPhard) MIP problems in practice.


## 50+ Years of MIP = Significant Solver Speedups

- Algorithmic Improvements (Machine Independent):
- CPLEX v1.2 (1991) - v11 (2007): 29,000x speedup
- Gurobi v1 (2009) - v6.5 (2015): 48.7x speedup
- Commercial, but free for academic use
- (Reasonably) effective free / open source solvers:
- GLPK, COIN-OR (CBC) and SCIP (only for non-commercial)
- Easy to use, fast and versatile modeling languages
- Julia based JuMP modelling language
- Linear MIP solvers very mature and effective:
- Convex nonlinear MIP getting there (even MI-SDP!), quadratic nearly there


## Choice-based Conjoint Analysis (CBCA)



## MNL Preference Model

- Utilities for 2 products, n features (e.g. $\mathrm{n}=12$ )

- Utility maximizing customer: $x^{1} \succeq x^{2} \Leftrightarrow U_{1}{ }^{"} \geq$ " $U_{2}$
- Noise can result in response error:

$$
L\left(\beta \mid x^{1} \succeq x^{2}\right)=\mathbb{P}\left(x^{1} \succeq x^{2} \mid \beta\right)=\frac{e^{\beta \cdot x^{1}}}{e^{\beta \cdot x^{1}}+e^{\beta \cdot x^{2}}}
$$

## Next Question To Reduce "Variance": Bayesian



MNL Preference Model $\longleftrightarrow$ Logistic Regression

$$
\beta \cdot x^{1} \geq \beta \cdot x^{2}
$$

$$
\underset{\text { MIP }}{\beta} \cdot z \geq 0 \quad z=x^{1}-x_{10 / 27}^{2}
$$

## "Linear" Experimental Design



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Questions:
Answers:

$$
Z=\left[z^{1}|\ldots| z^{q}\right]^{T} \in \mathbb{R}^{q \times n} \quad Y=\left[y_{1}|\ldots| y_{q}\right]^{T}
$$

Model: $\mathbb{P}(Y \mid \beta, Z)=L(Y \mid \beta, Z)=\prod_{i=1}^{q} h\left(y^{i}, \beta \cdot z^{i}\right)$
Objective: Choose $Z$ to learn $\beta$ "fast"

## Bayesian Framework

Prior distribution

$\beta \sim N(\mu, \Sigma)$

Answer likelihood

$L(Y \mid \beta, Z)$

$$
g(\beta \mid Y, Z)=\frac{\phi(\beta ; \mu, \Sigma) L(Y \mid \beta, Z)}{\int_{\mathbb{R}} \phi(\beta ; \mu, \Sigma) L(Y \mid \beta, Z) d \beta}
$$

"fast" $=$ minimize posterior "variance"

## Goal $=$ Minimize Expected Posterior Variance $f(Z)$

$$
f(Z)=\mathbb{E}_{Y}\left\{(\operatorname{det} \operatorname{cov}(\beta \mid Y, Z))^{1 / m}\right\}
$$

Possible solution approaches:

$$
\begin{gathered}
g(\beta \mid Y, Z) \propto \phi(\beta ; \mu, \Sigma) L(Y \mid \beta, Z) \\
I(\beta \mid Y, Z):=-\frac{\partial^{2}}{\partial \beta \partial \beta} \ln g(\beta \mid Y, Z) \propto \Sigma^{-1}-\frac{\partial^{2}}{\partial \beta \partial \beta} \ln L(Y \mid \beta, Z) \\
\operatorname{cov}(\beta \mid Y, Z) \approx I(\hat{\beta} \mid Y, Z)^{-1}, \quad \mathbb{E}_{\beta \sim N(\mu, \sigma)}\left\{I(\beta \mid Y, Z)^{-1}\right\} \\
\max _{Z} \mathbb{E}_{Y}\left\{(\operatorname{det} I(\hat{\beta} \mid Y, Z))^{1 / m}\right\} ?
\end{gathered}
$$

## A Really Good Case = Linear Regression

$$
\begin{aligned}
& f(Z)=\mathbb{E}_{Y}\left\{(\operatorname{det} \operatorname{cov}(\beta \mid Y, Z))^{1 / m}\right\} \\
& y^{i}=\beta \cdot z^{i}+\epsilon_{i}, \quad \epsilon_{i} \sim N(0,1) \\
& g(\beta \mid Y, Z)=\phi\left(\beta ; \mu^{\prime}, \Sigma^{\prime}\right) \\
& \Sigma^{\prime}=\operatorname{var}(\beta \mid Y, Z)=\left(Z^{T} Z+\Sigma^{-1}\right)^{-1}
\end{aligned}
$$

$$
\min _{Z} f(Z)=\max _{Z}\left(\operatorname{det}\left(Z^{T} Z+\Sigma^{-1}\right)\right)^{1 / m}
$$

$Z$ discrete $\longrightarrow$ MISDP or MISOCP for $m=n$

## A Relatively Good Case = Few Questions

$$
\begin{aligned}
& f(Z)=\mathbb{E}_{Y}\left\{(\operatorname{det} \operatorname{cov}(\beta \mid Y, Z))^{1 / m}\right\} \\
& Z=\left\{z^{i}\right\}_{i=1}^{q} \subseteq \mathbb{R}^{n}, \quad q \ll n \\
& \mathbb{E}(\beta \mid Y, Z)=m\left(Y,\left\{\mu \cdot z^{i}\right\}_{i=1}^{q},\left\{z^{\left.i^{T} \sum_{z^{j}}\right\}_{i, j=1}^{q}}\right)\right. \\
& \operatorname{cov}(\beta \mid Y, Z)=M\left(Y,\left\{\mu \cdot z^{i}\right\}_{i=1}^{q},\left\{z^{i^{T}} \sum_{z^{j}}\right\}_{i, j=1}^{q}\right) \\
& \quad f(Z)=f\left(\left\{\mu \cdot z^{i}\right\}_{i=1}^{q},\left\{z^{\left.i^{T} \sum^{j}\right\}_{i, j=1}^{q}}\right)\right.
\end{aligned}
$$

## A Relatively Good Case = Few Questions

$$
f(Z)=\mathbb{E}_{Y}\left\{(\operatorname{det} \operatorname{cov}(\beta \mid Y, Z))^{1 / m}\right\}
$$

## Question Selection for CBCA



## D-efficiency Simplification for CBCA

- D-efficiency $=$ Non-convex function $f(d, v)$ of distance: $d:=\mu \cdot\left(x^{1}-x^{2}\right)$
variance: $\quad v:=\left(x^{1}-x^{2}\right)^{\prime} \cdot \sum \cdot\left(x^{1}-x^{2}\right)$


Can evaluate $f(d, v)$ with 1-dim integral :

## Simplification = Trade-off for known criteria

$$
(\beta-\mu)^{\prime} \cdot \Sigma^{-1} \cdot(\beta-\mu) \leq r
$$

- Choice balance:
- Minimize distance to center

$$
\mu \cdot\left(x^{1}-x^{2}\right)
$$

- Postchoice symmetry:
- Maximize variance of question

$$
\left(x^{1}-x^{2}\right)^{\prime} \cdot \sum \cdot\left(x^{1}-x^{2}\right)
$$



## Optimization Model

## min

$$
f(d, v)
$$

s.t.

$$
\mu \cdot\left(x^{1}-x^{2}\right)=d
$$

$$
\left(x^{1}-x^{2}\right)^{\prime} \cdot \sum \cdot\left(x^{1}-x^{2}\right)=v
$$

$$
x
$$

$$
A^{1} x^{1}+A^{2} x^{2} \leq b
$$

linearize $x_{i}^{k} \cdot x_{j}^{l}$

$$
x^{1} \neq x^{2}
$$

$$
\begin{aligned}
& x \\
& x
\end{aligned}
$$

$$
x^{1}, x^{2} \in\{0,1\}^{n}
$$

## Technique 2: Piecewise Linear Functions

- D-efficiency $=$ Non-convex function $f(d, \imath \not \subset f$
distance: $d:=\mu \cdot\left(x^{1}-x^{2}\right)$
variance: $\quad v:=\left(x^{1}-x^{2}\right)^{\prime} \cdot \sum \cdot\left(x^{1}-x^{2}\right)$


Can evaluate $f(d, v)$ with 1-dim integral :

Piecewise Linear Interpolation

MIP formulation

## MIP-based Adaptive Questionnaires



|  | Galaxy 2 |  |
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| Prefer |  |  |



$$
\begin{array}{r}
\mathbb{E}\left(\beta \mid Y, X^{1}, X^{2}\right) \\
\operatorname{cov}\left(\beta \mid Y, X^{1}, X^{2}\right)
\end{array}
$$

- Optimal one-step look-ahead moment-matching approximate Bayesian approach.


## Optimal One-Step Look-Ahead



- Solve with MIP formulation


## Moment-Matching Approximate Bayesian Update

## Answer likelihood

Prior distribution

$\beta \sim N\left(\mu^{i}, \Sigma^{i}\right)$


Posterior distribution

$\beta \stackrel{\text { approx. }}{\sim} N\left(\mu^{i+1}, \Sigma^{i+1}\right)$

- $\mu^{i+1}=\mathbb{E}\left(\beta \mid y, x^{1}, x^{2}\right)$
- $\Sigma^{i+1}=\operatorname{cov}\left(\beta \mid y, x^{1}, x^{2}\right)$


## 1-dim integral

## Computational Experiments

- 16 questions, 2 options, 12 and 24 features
- Simulate MNL responses with known $\beta^{*}$
- Question Selection
- MIP-based using CPLEX and open source COIN-OR solver
- Knapsack-based geometric Heuristic by Toubia et al.
- Time limits of 1 s and 10 s
- Metrics:
- Estimator variance $=\left(\operatorname{det} \operatorname{cov}\left(\beta \mid Y, X^{1}, X^{2}\right)\right)^{1 / 2}$
- Estimator distance $=\left\|\mathbb{E}\left(\beta \mid Y, X^{1}, X^{2}\right)-\beta^{*}\right\|_{2}$
- Computed for true posterior with MCMC


## Results for 12 Features, 1 s time limit



## Does it Scale? Results for 24 features



## Some improvements for 24 features



## Summary and Main Messages

- Always choose Chewbacca!
- MIP can now "solve" challenging problems in practice
- Even in near-real time
- Appropriate domain expertise can be crucial for MIP'ing
- Commercial solvers best, but free solvers reasonable
- Integration into complex systems easy with JuMP
- Some scalability : get the most out of "small" data
- Adaptive Choice-based Conjoint Analysis
- Improves on existing geometric methods
- http://ssrn.com/abstract=2798984

